

# IOS16 CAREAWARE CONNECT MESSENGER UPDATE

## 9.15.22

### Postions Affected

Anyone with an iPhone currently using CareAware Connect Messenger.

### Summary:

Updating to the iOS 16 software in iPhone could cause issues within CareAware Connect Messenger.


### Key Points:

To avoid issues, make sure you have the **3.22** version of CareAware Connect Messenger from the App Store. This is the most current version of the application.

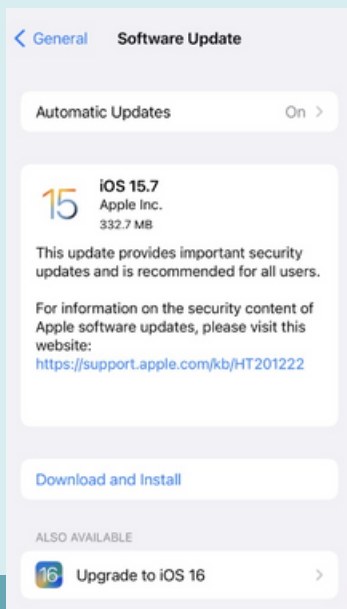
### How do I know which iOS version I have?

1) **Settings:** 

2) **General:**  General

3) **Software Update:** 

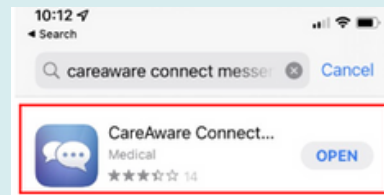
- If your Automatic Updates are **ON**, they will update to the most current version automatically. Therefore, you will need to ensure that you have the **3.22** Version of CareAware.



### Downloading 3.22 CareAware:

1) **App Store:** 

2) **Search CareAware Connect Messenger and click the name for more information:**



3) **Ensure it says 3.22 before downloading:**

- If you see **open**, this means that you have already downloaded the most current version and no further action is needed. Otherwise, click **download** to install the application.

