



# SOCIAL SERVICES VS. CASE MANAGEMENT

## Social Services

Social Services is responsible for assessing, recommending, and facilitating the services needed for a patient during discharge planning. Examples of common services include equipment, rehab, and home health.

### Common orders placed for Social Services include:

- Social Services for Dialysis
- Social Services for DME for Home
- Social Services for Home Enteral Feeding/TPN
- Social Services for Home Health (UMC) Heart Failure Program
- Social Services for Home Health Care
- Social Services for Home Oxygen Concentrator
- Social Services for Home Trach Supplies
- Social Services for Hope Lodge Referral
- Social Services for Hospice to Evaluate and Admit
- Social Services for IV Therapy
- Social Services for Outpatient Rehab Services
- Social Services for Placement

## Case Management

During a patient's stay, Case Management is responsible for assessing medical necessity, level of care, and length of stay. The most common service Case Management is consulted for is **Inpatient Psych Placement**.

The screenshot displays a medical system interface. At the top, there is a navigation bar with 'Consults/Referrals' and a specific order: 'Consult Case Manage... Order' dated '11/29/2022 10:53 ...' with a time of '11/29/22 10:53 CST, Routine'. Below this, the main section is titled 'Details for Consult Case Management for Inpatient Psych Placement'. There are tabs for 'Details', 'Order Comments', and 'Diagnoses'. Under the 'Details' tab, there are icons for a plus sign, a printer, and a list. Below these icons, the 'Start Date/Time' is set to '11/29/2022' at '1053' in 'CST'. The 'Priority' is set to 'Routine'.