

## **Cerner (MPages & Millennium) Upgrade Saturday, May 20th from 9:00am – 5:00pm**

During this time, Cerner will be available. There will **NOT** be a downtime; however, there **will be** brief interruptions in service during the following time periods:

### **9:15am – 10:00am**

- **Radiology Imaging**
  - No new or modified radiology orders will cross to CHRS Radiology PACS.
  - No new reports will be available in PowerChart.
  - A radiologist will be on-site.
- **RapidComm blood gas, Glucometer, iStat and Sofia results** will not populate in PowerChart.
- **Quest results** will not populate into PowerChart, and **orders** will not send to Quest.
- **Orchard Orders and Results** will not post for TTU Student Health.
- **South Plains Rehab-Encompass, Lubbock Heart Hospital and Montford orders** will not populate into Cerner and **results** will not pass to the vendors.
- **Telemetry strips** will not show in Clinical Notes.
- **ePrescribing**
  - Prescriptions will queue up and be sent once the interfaces are back up.
  - If a prescription needs to be sent immediately, please print, or call in the prescription.
- **Teletracking** will not show new, updated, or transferred patients.
- **EasyID** will not show new, updated, or transferred patients.
- **IDX** will not show new, updated, or transferred patients.
- **CBORD**
  - No new or transferred patients or orders will show.
  - No new or updated allergies will show.
- **Breeze results** will not post in Cerner. New orders nor pt demographics will appear in Breeze.
- **XSolis**
  - No new patients
  - No new notes and results
- **Hill-Rom**
  - New patients nor transferred patients will appear on the dashboard.
  - Bed alarm automation will not be functional for new admits or newly identified fall risk patients. Staff will need to use downtime procedures of manually turning on/off bed alarms.

\*\* By 10:00am, all patients and orders will be released and the above systems will be updated. Radiology systems will receive the updates and the reports will cross over once the orders are reconciled. \*\*

### **10:00am – 10:45am**

- **Scheduled reports** will need to be printed manually. (ex. Dietary reports)
- **Batch label printing (Meds/Labs)** will be run early, but any new orders during that time will need to be printed manually.

**You will be prompted to log out at least once during the upgrade. If you receive this notice, then please log out. You will be able to log right back in without issue.**

**With the system being available during the upgrade, there is a potential for odd issues to occur. If you experience issues, we will have to wait until the upgrade is complete to troubleshoot.**

IT staff will be available during the upgrade. If you experience issues, please call the IT Helpdesk at **59109**.